**[](https://fr.smartsheet.com/try-it?trp=17186&utm_language=FR&utm_source=integrated+content&utm_campaign=/free-lean-six-sigma-templates&utm_medium=ic+5+whys+template+word+fr&lpa=ic+5+whys+template+word+fr&lx=aYf7K2kMaKALvWovhVtmDgBAgeTPLDIL8TQRu558b7w)MODÈLE 5 WHYs**

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| **DÉFINIR LE PROBLÈME** |  |  | | | | |  |  | |  | | | |  | | |  |  | | |  |  | | |  |  | | |  |  | | | | | | | |  | | | |
|  | Définir le problème ici | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | |
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| **POURQUOI EST-CE UN PROBLÈME?** |  | **CAUSE PRINCIPALE** | | | | | |  | |  | | | |  | | |  |  | | |  |  | | |  |  |  | |  | | | | | | | | |  | | | |
|  | Pourquoi cela se produit-il? | | | | | | | | | | | | | | |  |  | | |  |  | | |  |  |  | |  | | | | | | | | |  | | | |
| 1 | C'est en train de se produire parce que | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | |  | | | | | |  | | | |
|  |  | |  | Pourquoi? | | | | | | | | | | | | | | | |  |  |  |  | | | |  |  | | | | | | | | | | | | |
|  |  | | 2 | C'est en train de se produire parce que | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | | | |
|  |  |  | | |  | Pourquoi? | | | | | | | | | | | | | | | | | | | | | |  |  | | | | |  | | | |  | | |
|  |  |  | | | 3 | C'est en train de se produire parce que | | | | | | | | | | | | | | | | | | | | | | | |  | |  | | | |  | | |  | |
|  |  | | | | | | | | | Pourquoi? | | | |  |  | | |  | | | | | | | | | | | | | | | | | | | | | | |
|  |  | | | | | | | 4 | | C'est en train de se produire parce que | | | | | | | | | | | | | | | | | | | | | | |  | |  | | | | | |
|  |  | | | | | | | | | | | Pourquoi? | | | | | | | **CAUSE** | | | | | | | | | | | | | | | | | | | | |  |
|  | **REMARQUE : Si le « Pourquoi » final n'a pas de solution contrôlable, revenez au « Pourquoi » précédent.** | | | | | | | | | | 5 | | C'est en train de se produire parce que | | | | | | | | | | | | | | | | | | | | | | | |  | | | |
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| **MESURES CORRECTIVES À PRENDRE** |  | **MESURE CORRECTIVE** | | | | | | | |  | | | |  | | |  |  | | |  |  | | |  | PARTIE RESPONSABLE | | | | | | | | | | | |  | | | |
|  | Décrivez l'action ici | | | | | | | | | | | | | | | | | | | | | | |  |  | | | | | | | | | | | |  | | | |
|  |  | DATE DE DÉBUT DE L'ACTION | | | | | | | | | | | |  | | | |
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|  |  | DATE À COMPLÉTER | | | | | | | | | | | |  | | | |
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